

## What you can expect

- We need your consent to collect information about you.
- We need information from you to be able to provide you with reliable results and your doctors with helpful advice.
- We will be fair in the way we collect information.
- Most information is collected at the time that a pathology request is written out by your doctor. Your doctor will generally explain why he or she is recording the information and where it is going to.
- Where you visit a pathology collection centre and more information is sought you will be asked if it is OK to collect that information.
- Pathology practices have their record systems inspected for laboratory accreditation and they must be reliable and secure.
- The best way to get your results is in consultation with your doctor so they can be explained in the context of your health care.
- You may, however, request access to information we hold about you.
- You may discuss any concerns you may have about how we handle your information. You should speak to your pathology practice first. Contact information is provided on the back page.
- More information about the pathology information life cycle is given inside...

## Further Information And Complaints



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AAPP [www.aapp.com.au/privacy](http://www.aapp.com.au/privacy)

Federal Privacy Commissioner

Hotline 1300 363 992

[www.privacy.gov.au](http://www.privacy.gov.au)

This brochure has been produced by the Australian Association of Pathology Practices (AAPP) for its members. The AAPP believes but makes no warranty that this reflects best practice under the National Privacy Act.



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# PRIVACY and PATHOLOGY

## OUR POLICY - TO PROTECT YOU

Pathology is a specialist medical service. The quality of our service depends on information, including what we collect from you. This brochure shows what you might expect from this pathology practice under the National Privacy Principles.



# THE NATIONAL PRIVACY PRINCIPLES

## Protecting privacy throughout the **PATHOLOGY** information life cycle

