



North West Pathology  
will routinely bulk-bill patients  
who hold a current:

**Pension  
(PHB) Card**



or

**Health Care  
Card**



or

**Veterans  
Affairs Card**



If you receive an account at Australia Post, via BPay or Phone

**For any further account enquiries please contact our  
Patient Services Support Team on 1300 735 476**

Your Medicare rebate is the Australian government's subsidy for your pathology services when they are included in the Medicare Benefits Schedule. If any of your tests are not covered in this Schedule you will not receive a rebate and you will need to pay for these tests in full

Note: Separate billing procedures apply to pathology testing in hospital

For more information about personal and test eligibility visit the Medicare Australia website [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au) or contact Medicare on 132 011.

For further information visit our website [www.northwestpath.com.au](http://www.northwestpath.com.au)



# Your Account and Your Medicare Rebate

## YOUR ACCOUNT

Fees for pathology tests are separate from the fees charged by other doctors. This account is for pathology tests that have been performed and reported to your treating doctor.

## PAYING YOUR ACCOUNT



- **Australia Post Office.** In person at any Post Office or Australian Post agency. Cash, cheque, credit card or Eftpos accepted. Phone: 131 816 - have your credit card details ready. On the internet: [postbillpay.com.au](http://postbillpay.com.au) Biller Code: 2172



- **BPay Internet Banking.** Contact your bank, credit union or building society to make a payment from your savings, cheque or credit card account. Biller Code: 646620 Reference Number: As indicated on the front of the account.



- **Mail** a cheque or money order to: GPO Box 1535, Hobart Tasmania 7001

## CLAIMING YOUR REBATE

When the account is paid you can submit the receipt to Medicare to claim your rebate.

Your Medicare rebate is the subsidy provided by the Australian government for services that are included in the Medicare Benefits Schedule (MBS). If any of your tests are not covered in this Schedule you will not receive a rebate. You will need to pay for these tests in full.

For more information about personal and test eligibility visit the Medicare Australia website [www.medicareaustralia.gov.au](http://www.medicareaustralia.gov.au). Enter the item numbers from your invoice to search for a description of the services provided. Alternatively, contact Medicare on 132 011.

## ACCOUNT ENQUIRES

If you need assistance please contact our Patient Services Support Team on **1300 735 476**

## YOUR RESULTS

To obtain a copy of your pathology results please telephone our Patient Results Enquiry line **(03) 64306777**.

Further information visit our website [www.northwestpath.com.au](http://www.northwestpath.com.au)  
Applicable to outpatient pathology services.



**NORTH WEST**  
PATHOLOGY